



# Checking in 2024



In March and September each year, we invite you to answer some questions about your family, school and support services.

Checking in with you every 6 months helps us better support you and other families and students on our *Learning for Life* program. Thank you to those who gave us feedback. We hope to hear from more of you next time.

2024

## 11,787 families

have 'checked in' at either point this year.

8,025

families 'checked in'  
in March

7,038

families 'checked in'  
in September

3,276

families 'checked in'  
in both March and September

## What you told us

The percentages show how many families rated themselves 7 or above out of 10 for the following statements:

I know how to help  
my children do well  
at school.



I would contact  
their school for  
support if needed.



If a problem comes  
up, I can work  
towards solving it.



I would contact  
The Smith Family  
for support if needed.



If I need help,  
I know where to  
get support.



I would use  
support services  
if needed.

### This information helps us:

- Understand that new families' relationships with us are different from those of families who have been on the *Learning for Life* program for a year or more.
- Find out that many families feel confident in contacting the school or The Smith Family for support.
- Consider how we can further support families to find and access help if needed.

**Your feedback is important to us.** Over time, it helps us understand what's working, what isn't, and how we can change and adapt to better support your family.