

## Learning for Life Webinar FAQ

### How do I join the webinar?

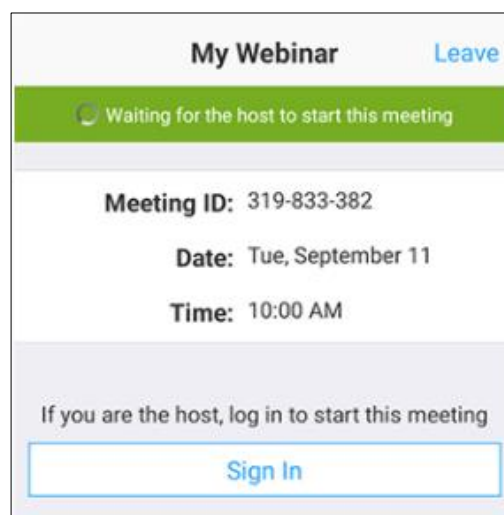
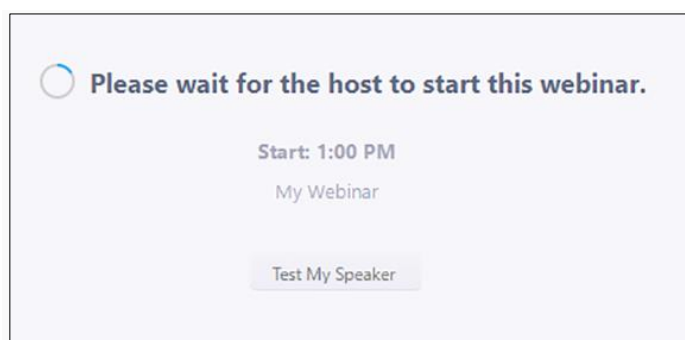
You will receive a link via email on Monday 3<sup>rd</sup> May, and a final reminder with the link one hour before the webinar. Simply click this link when the webinar starts to join!

### Help, I don't have Zoom on my computer/phone/tablet! Can I still attend?

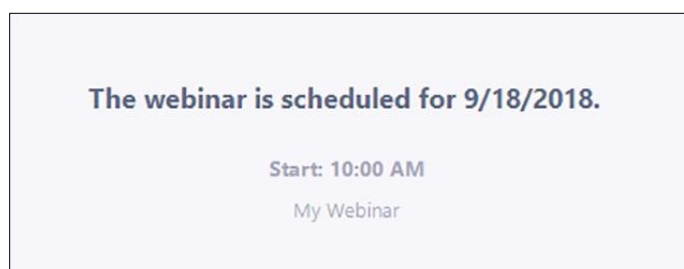
Yes! You do *not* require a Zoom account or any special software to attend the webinar. All you need to do is click on the link provided, and you will be taken to a webpage where the webinar will automatically begin at its start time of 10.30am AEST Tuesday 4<sup>th</sup> May.

### I have clicked the link and it's not working.

You must wait for us to start the webinar. If the webinar hasn't started yet, you will receive one of the following messages:



If you receive a message showing the date and time of the webinar as seen in the image below, be sure to check you've logged on at the right time, in AEST. Make sure to join when the webinar starts.



### I still can't connect or hear anything!

If the webinar isn't working for you then don't worry. We will be sending everyone a recording of the webinar afterwards, so you won't miss out. If we experience any technical difficulties on our end, then we will let everyone know and still send through a recording afterwards.

### Can other attendees see and hear me?

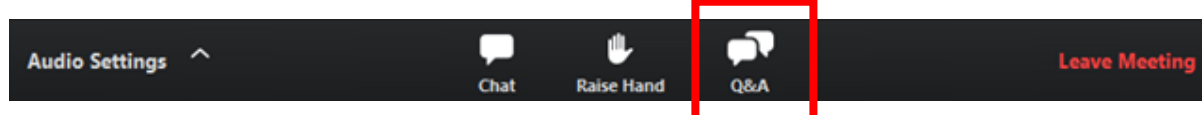
No, all cameras and microphones are automatically switched off for attendees. You will only be able to hear and see our speakers – Anton, Smeeta, Jarrod and Felicity.

### Can I ask a question during the webinar?

Yes you can! Please see below how to submit a question. We will endeavour to answer your question on the spot if possible. If we cannot, we will contact you with a response via email.

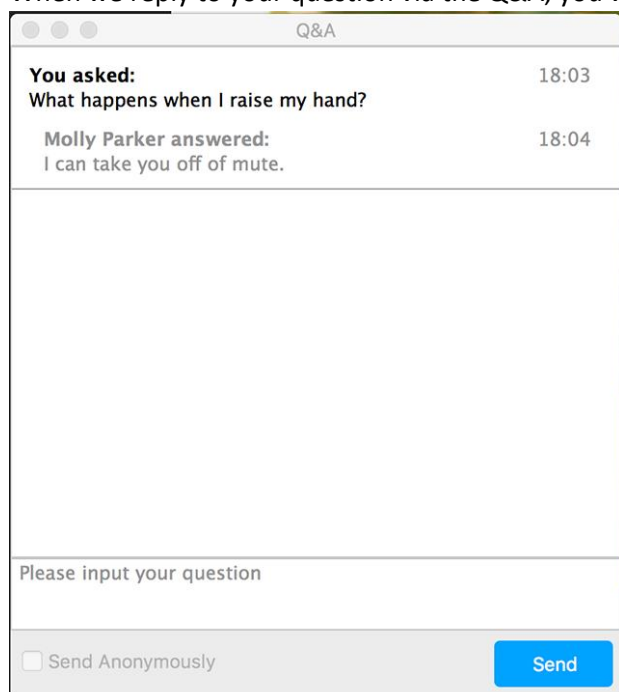
### Ok great, so how do I ask a question during the webinar?

To ask a question, click on the Q&A button at the bottom of your screen during the webinar.



Then type your question into the Q&A box. Click Send.

When we reply to your question via the Q&A, you will see a reply in the Q&A window.



The host will try to answer your question live (out loud). However, the panel will also try to answer any questions submitted in advance. So if we run out of time to answer your question, you can be sure we will respond via email later.



*everyone's family*

Q&A

**You asked:** 18:03  
What happens when I raise my hand?

Molly Parker answered: 18:04  
I can take you off of mute.

**You asked:** 18:08  
Oh, thank you for answering. What if I don't want to go off of mute?

Molly Parker is going to answer this question live.

Please input your question

Send Anonymously Send

### How do I leave the webinar?

On the bottom right of the screen, simply click "Leave Meeting" in red.