|  |  |
| --- | --- |
|  | VIEW Member Exit survey Completed by member resigning from VIEW.  Optional and confidential |

|  |  |  |  |
| --- | --- | --- | --- |
| Member Name |  | | |
| VIEW Club |  | | |
| Date of Leaving |  | Date of Joining |  |

Reasons for Leaving (Cross the relevant box. You can select more than one.)

Environment

Personality Clash

VIEW Leadership

Club Leadership

Relocation/Moving

Health

Travel

Family reasons

Other Comment

If more than one selected what was the main reason?

|  |
| --- |
|  |

1. How important was supporting disadvantaged children through The Smith Family?

Not important  Important  Very Important

1. Please provide comment on your Club Committee’s effectiveness.

Staid/old fashioned

Laid back/relaxed

Forward thinking/modern

Organised

Unfriendly

|  |
| --- |
|  |

1. If one thing could be improved on the effectiveness of your Club Committee what would it be?

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| --- |
|  |

1. Did the President or Committee members make you feel welcome at each meeting you attended?

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| --- |
|  |

1. Did you feel they were concerned when you were absent without apology?

|  |
| --- |
|  |

1. Were you encouraged to take on Committee roles, or other roles, or nominate as Zone Councillor?

|  |
| --- |
|  |

1. When joining the Club were you introduced at the meeting? Yes No
2. Was the possibility of transfer of membership to another VIEW club offered to you, (prior to resigning if relevant)?

|  |
| --- |
|  |

1. Were you made feel welcome and included?

|  |
| --- |
|  |

1. If your reason for leaving involved a personality clash -- are you satisfied with any/all actions taken?

|  |
| --- |
|  |

1. How did you receive VIEW communication?

Club meetings

Email

VIEW.org.au

1. What was the most effective for your needs?

Club meetings

Email

VIEW.org.au

1. How could we improve our communication to members?

More direct Email  More information on website

|  |
| --- |
|  |

1. What were some of the good features about VIEW?

|  |
| --- |
|  |

1. What were some of the less desirable features about VIEW?

|  |
| --- |
|  |

Return to:

VIEW National Office

view@thesmithfamily.com.au

GPO Box 5348, Sydney NSW 2001